



Vancouver Curling Club

JOB TITLE: Ice Technician

REPORTS TO: Head Ice Technician

Summary:

Reporting to the Head Ice Technician, the Ice Technicians are responsible for assisting in the operation and maintenance of the 8 sheet curling ice shed and surrounding curling facility. Ice Technicians work assigned shifts in a Club that operates 7 days per week, from mid-August to mid-May. Shifts can range from Early Morning – Mid Day to Mid Day – Late Evening.

Ice Technicians are responsible for assisting in the installation, removal and daily maintenance of curling ice, facility maintenance and janitorial maintenance: common areas, washrooms, lounge, pro shop and administrative offices. Ice Technicians require customer service and communication skills as they will have regular contact with members and guests. Performance is reviewed by the Head Ice Technician for technical adequacy, support of established policy and procedures and ability to meet time schedules and work standards.

This position is currently 10-40 hours per week mid-August to mid-May. Compensation is \$16 to \$20 per hour based on experience.

Responsibilities:

- Assist Head Ice Technician in ice installation and removal
- Provide quality and consistent ice surface through daily ice maintenance
- Scrape, clean and pebble daily in preparation of leagues, bonspiels and rentals
- Clean and maintain areas around the ice surface
- Assist with maintenance of ice making equipment to acceptable standards
- Clean and maintain washrooms, upper and lower lounge, boardroom, Pro Shop, administrative offices and additional areas when requested
- Assist with building maintenance when required
- Replenish supplies in washrooms and hallways, notifying Manager when re-stocking is required
- Regular disposal of garbage, recycling and organic matter
- Ensure Club property is used in a safe and respectful manner by members, guests and rentals groups
- Maintain complete records including daily log book and incident reports
- Uphold and demonstrate safety procedures, ensuring the safety of self and others
Provide excellent customer service to all members and guests by assisting them with equipment, open ice schedule and general Club information
- Perform other duties as assigned and required by General Manager and Head Ice Technician

Experience and Skills:

- An interest in the installation and maintenance of recreational curling ice surfaces within a sports complex
- Physically able to lift 30kg
- Stamina, strength, comfortable being on your feet for extended periods

- Demonstrated commitment to teamwork
- Physical stamina and strength
- Mechanical understanding
- Excellent customer service
- Exceptional time management and ability to prioritize
- Trustworthy
- Resourceful
- Attention to detail

Nice To Haves:

- Curling ice-making/maintenance experience
- Curling experience or interest
- Curling Coaching Certification
 - Additional hours and work available as an coach/instructor
- Administrative skills/experience, including sales/client care
 - Additional hours and work available coordinating bookings

Applicants are encouraged to submit a short cover letter and résumé expressing interest in the position, to hr@vancurl.com.

VCC is an equal opportunity employer. We do not discriminate on the basis of race, religion, colour, national origin, gender, sexual orientation, age, marital status, or disability.

We thank all candidates for their interest but only selected candidates will be contacted for an interview. No phone calls please. The competition will remain open until a suitable candidate is found.